



Managing a Diverse Workforce

Managing a diverse workforce is much more than being sensitive to an employee's race or cultural background. In today's challenging and demanding times the most successful supervisors manage their workforce by recognizing and responding to all of the similarities and differences each employee brings to the workplace.

This workshop will help supervisors/managers create better workplace solutions by utilizing every employee to the best of his/her ability through the F.A.I.R. approach.

The F.A.I.R. approach includes the following concepts:

- Feedback
- Assistance
- Inclusion
- Respect

As a result of taking this workshop employees will feel more capable to recognize and utilize the differences between themselves, co-workers, and supervisors. They will learn how the proper use of feedback, assistance, inclusion, and respect enables everyone to perform at a higher level no matter what the task may be.